

## Revised guidelines on Import Free time - Pan India, Nepal and Bhutan

4<sup>th</sup> May 2020

Dear Customer,

We would like to share the latest update on the status of operations in India, given the extension of nationwide lockdown with relaxation in many zones around the country till **17th May 2020** as announced by the Ministry of Home Affairs (MHA) on 1st May 2020.

They have issued new guidelines to regulate different activities based on the risk profiling of the districts of the country into Red(hotspot), Green and Orange zones. These guidelines have permitted considerable relaxations in the districts falling in the Green and Orange zones, and also some office relaxations. As per these guidelines, all goods traffic is to be permitted in all 3 zones during this time period.

As a special concession to our customers during these challenging times, we will not be charging container detention on all our Import shipments into India, Nepal and Bhutan for the period from **22<sup>nd</sup> March to 21<sup>st</sup> April (both days inclusive)**. This will be over & above any existing free time arrangement that is currently availed and agreed as a part of any negotiated contractual terms.

Furthermore, we would like to temporarily revise the Detention slabs to provide our customers with additional benefits that go beyond the free time. Therefore, to avoid congestion at the ports and to take benefit of the revised Detention slabs- we request your support in clearance of your import cargo at the earliest .

Please find below the revised Detention charges at concessional rates equipment wise. They will be billed at a **flat rate/container/week (subject to GST\*)**

Delivery order released and Empty container returned between	Delivery order(DO) validity date and detention charges/container/week(subject to GST*)
5 <sup>th</sup> -11 <sup>th</sup> May 2020	For DO validity date until <b>11th May 2020</b> the detention rate per <b>20'/40'</b> will be <b>8500/11000</b> INR flat per container
12 <sup>th</sup> -18 <sup>th</sup> May 2020	For DO validity date until <b>18th May 2020</b> the detention rate per <b>20'/40'</b> will be <b>17000/22000</b> INR flat per container
19 <sup>th</sup> -25 <sup>th</sup> May 2020	For DO validity date until <b>25th May 2020</b> the detention rate per <b>20'/40'</b> will be <b>25500/33000</b> INR flat per container

**Note: 20' rates are applicable for 20' Dry, 20'Flat rack and 20'Reef, 40' rates are applicable for 40'Dry,40'Reef, 40'Flat rack and 45'**

Example 1: For a single 40' container if the Delivery order(DO) validity date is until 11<sup>th</sup> May, you will be billed flat 11000 INR instead of the usual per container per day tariff.

Example 2: For 2\*20' container with DO validity date until 25<sup>th</sup> May, you will be billed flat 2\*25500=51000 INR.

Important Note: This is only applicable for containers discharged at port/gated-in at ICD between 1<sup>st</sup> March till 3<sup>rd</sup> May 2020. In case any payments that are already made by you, Refund can be applied via [www.depositslip.in](http://www.depositslip.in)

\*\*Shipments cleared before 22<sup>nd</sup> March 2020 are not eligible for refund. Also, for shipments getting cleared after 26<sup>th</sup> May 2020, regular detention tariff charges are applicable.

We will also provide you the required assistance in terms of DO issuance by keeping major counters open pan India as per revised timelines from 10:00 am to 3:30 pm. We have also simplified our cargo release guidelines for customers facing documentation related challenges. We encourage you to please refer <https://www.maersk.com/local-information/west-central-asia/india/import> for more details.

For imports that are on water & not yet discharged, we have solutions available for Road to Rail conversion, forward storage & in transit storage. For more details feel free to reach out to our CS teams.

Area	Primary email ID	Toll free number	Import Manager	Import manager Email ID
North India	in.import@maersk.com	1800-419-1290	Deepak Saini	Deepak.Saini@maersk.com
West India		1800-200-1644	Vaibhav Prabhujgaonkar	vaibhav.prabhujgaonkar@maersk.com
South India		1800-419-1639	P Kumaran	P.kumaran@maersk.com
East India		1800-419-9121	Tejas Suvarna	Tejas.Suvarna@maersk.com

Once again, we request you to clear your cargo at the earliest. Rest assured that we are making every effort to maximize our capacity to support your needs.

We will keep you updated of any changes to the current situation. Should you have any concerns and/or queries, please feel free to contact your Maersk local representative.

Sincerely,  
Maersk