



GOLD STAR LINE LTD



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Customer Advisory on recent Development in India COVID19

India Import Free time Guidelines

In view of outbreak of Covid-19 virus and nationwide lockdown of activities to minimize the spread of COVID-19 cases in India, we understand that the clearance of Import containers have been impacted and delayed.

These unforeseen circumstances and current challenging environment could cause hardship to our customers in clearing their Cargo and therefore, as a goodwill gesture to all our esteemed customers, we have adopted the following free time guidelines to assist our Customers for clearing their import consignments

As a special relief we will not be charging any container detention charges on Import shipments during the period from **22nd March to 3rd May 2020** (both days inclusive). This will be applicable over & above any existing free time arrangement that is currently enjoyed by our Customer as part of already negotiated contractual terms. This one off exceptional special free time shall be only applicable for those Import shipments which are discharged during this period and shall also include those import shipments, where the contractual free time agreed for the shipment overlaps in this specified period of lockdown.

We hereby request your kind understanding and support in ensuring that the discharged containers are cleared on priority and the empties are returned to our depot.

Soliciting your cooperation in this regard.

Many Thanks

Gold Star Line Ltd